

E-01345A-08-0172

OPEN AND FILE AGENCY FILE



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83563

Date: 12/7/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Harold Last: Whitcomb

Account Name: Harold Whitcomb Home: (000) 000-0000

Street: [REDACTED] Work:

City: Prescott Valley CBR:

State: AZ Zip: 86314 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****Docket No. E-01345A-08-0172*****

REFERENCE: Arizona Public Service Company

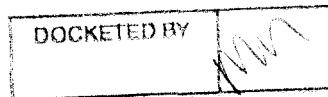
Harold Whitcomb
[REDACTED]
Prescott Valley, Arizona
86314 8506

November 20, 2009

Michael Kearns
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED

DEC - 9 2009



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AZ CORP COMMISSION
DOCKET CONTROL

RE: APS rate increase

Michael Kearns

I strongly protest the pending APS rate increase. The company is a public utility NOT a competitive enterprise. When I moved into my house I did not have a choice of who would provide electricity at the lowest rate.

Since the company has no competition, I strongly believe APS should cut expenses by refraining from buying radio, television and printed media advertising. The company should reduce expenses by not exhibiting in or co-sponsor trade shows, supplying trash receptacles and informational signs to such advertising events.

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The company should save on operating expenditures by stopping the practice of giving away advertising gimmicks and luxurious trinkets such as outrageously priced light bulbs and cut costs instead of imposing rate increases on the public who have no alternative to electric service in the APS service area.

Sincerely,

Harold Whitcomb

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

*****Docket No. E-01345A-08-0012*****

REFERENCE: Arizona Public Service Company

Noted and filed in Docket No. E-01345A-08-0012 by Trish Meeter

End of Comments

Date Completed: 12/7/2009

Opinion No. 2009 - 83563
